Privacy Policy

Elite EMS Education LLC

Effective Date: September 27, 2026
Last Updated: September 29, 2026

Elite EMS Education LLC ("Elite EMS Education," "Elite," "we," "us," or "our") respects your privacy and is committed to handling personal information responsibly. This Privacy Policy explains how we collect, use, retain, and share information when you visit eliteemsedu.com, contact us, register for a workshop, make a purchase, or otherwise interact with our website and services.

By using our website, you acknowledge the practices described in this Privacy Policy.

1. Information We Collect

We may collect information that you voluntarily provide when you interact with Elite EMS Education.

This information may include:

- Your name
- Email address
- Information submitted through our contact forms
- Workshop registration information
- Workshop or session selections
- Purchase and transaction information
- Communications you send to us
- Other information you voluntarily provide

Please do not submit sensitive personal, medical, financial, or certification-related information through our general contact forms.

When you purchase a workshop ticket or another paid service, we may collect additional information as needed to process your registration and payment. Please see the Payment and Transaction Information section below for additional information.

Our website and the services used to operate it may also automatically collect certain technical and usage information, which may include:

- Internet Protocol (IP) address
- Browser and device information
- Approximate or general geographic information
- Pages viewed and interactions with the website
- Referring websites or traffic sources
- Date and time of visits
- Cookie and similar technology information

The specific information collected automatically may depend on your browser settings, cookie preferences, and the services enabled on our website.

2. How We Collect Information

We may collect information when you:

- Submit a contact form
- Contact Elite EMS Education by email or another communication method
- Register for a workshop
- Purchase a workshop ticket or another service
- Access or download resources
- Interact with our website
- Voluntarily provide information to us in another manner

Wix, cookies, analytics tools, and other technologies may also automatically collect certain technical and usage information to operate, secure, and understand activity on our website.

3. How We Use Your Information

We may use information collected through our website and services to:

- Respond to questions, messages, and requests
- Process workshop registrations
- Process and confirm purchases
- Provide workshop information, joining instructions, and other communications related to a registration
- Provide requested information, resources, or services
- Process applicable cancellations, transfers, or refunds
- Maintain business and financial records
- Operate, maintain, secure, and improve our website

- Understand how visitors use our website
- Troubleshoot technical issues
- Prevent or investigate suspected fraud, misuse, or security issues
- Protect the rights, safety, and integrity of Elite EMS Education, our website, and our users
- Comply with applicable legal and regulatory obligations

We will not use personal information for purposes materially different from those described in this Privacy Policy without providing appropriate notice when required.

4. Workshop Registration Information

When you register for an Elite EMS Education workshop, we may collect information necessary to manage your registration and provide the service you purchased.

This may include your name, email address, selected workshop, selected session, registration status, transaction information, and other information you provide in connection with your registration.

We may use this information to:

- Confirm your registration
- Communicate important workshop information
- Provide access or joining instructions
- Manage attendance
- Respond to questions regarding your registration
- Process eligible cancellations, transfers, or refunds
- Maintain appropriate business and transaction records

5. Payment and Transaction Information

When you purchase a workshop ticket or another paid service through Elite EMS Education, you may be asked to provide payment and billing information necessary to complete your transaction.

Payments made through our website are processed using third-party payment-processing services. The third-party payment provider processes payment card information to complete the transaction.

Payment service providers may collect and process information such as your name, billing information, payment information, transaction details, and other information necessary to authorize, process, secure, and document your payment.

Elite EMS Education may receive and retain certain transaction-related information made available through the payment system, such as your name, contact information, purchase details, transaction amount, payment status, and limited payment information.

We may use transaction information to:

- Process and document purchases
- Manage workshop registrations
- Confirm payment status
- Issue applicable refunds
- Maintain accounting and business records
- Prevent or address fraudulent transactions
- Comply with applicable legal, tax, and financial obligations

Payment information processed by a third-party payment provider is also subject to that provider's privacy and security practices.

6. Website Hosting and Wix

We created and host our website using Wix.

Wix provides technology and infrastructure that allow us to operate our website, collect form submissions, manage certain website functions, and provide services to visitors and customers.

Wix may process or store information submitted through our website through its systems, databases, applications, and infrastructure.

Wix may process certain information about website visitors and users under its own privacy practices.

7. Cookies and Similar Technologies

Our website may use cookies and similar technologies to operate properly, maintain security, remember preferences, understand website activity, and improve website performance.

Cookies are small data files that may be stored on your device when you visit a website. Some cookies may be necessary for the website to function properly. Other cookies or similar technologies may support analytics, website functionality, or third-party services.

Depending on your location and our website configuration, you may have options to manage or decline certain non-essential cookies. You may also control certain cookies through your browser settings.

Turning off certain cookies may affect the functionality or performance of portions of our website.

8. Analytics and Website Performance

Our website may use analytics and performance tools provided through Wix or other services enabled on our website to help us understand how visitors find and interact with the website.

Information collected for analytics purposes may include pages visited, device and browser information, traffic sources, approximate or general geographic information, and other website usage information.

We may use this information to evaluate website performance, understand visitor activity, troubleshoot problems, and improve the website experience.

9. How We Share Information

We do not sell personal information.

We may share information when reasonably necessary to operate our business and provide our services, including with:

- Website hosting and technology providers
- Payment processors
- Email and communication service providers
- Other service providers that support our business operations
- Professional advisers when reasonably necessary
- Government agencies, regulators, courts, or other parties when required by applicable law or legal process

We may also disclose information when reasonably necessary to protect our rights, property, safety, website, users, or business or to investigate suspected fraud, misuse, or security concerns.

Third-party service providers may process information in accordance with their own privacy practices and the services they provide to Elite EMS Education.

10. Third-Party Websites and Resources

Our website may contain links to websites, platforms, services, and educational resources operated by third parties. This includes third-party resources provided through **The Elite Library**.

Elite EMS Education does not control the privacy, security, content, or data practices of third-party websites or services. When you leave our website and visit a third-party website, that organization's privacy policy and practices will apply.

We encourage you to review the privacy policies of third-party websites and services before providing personal information.

11. Data Retention

We may retain personal information for as long as reasonably necessary to fulfill the purposes for which the information was collected.

This may include retaining information as necessary to:

- Provide requested services
- Maintain appropriate registration, transaction, business, and financial records
- Resolve disputes
- Respond to questions or requests
- Enforce applicable agreements or policies
- Meet legal, tax, accounting, or regulatory obligations

We may retain different types of information for different periods, depending on their purpose and applicable requirements.

12. Data Security

Elite EMS Education takes reasonable measures to protect personal information we maintain from unauthorized access, use, alteration, or disclosure.

We also rely on third-party technology and payment providers to maintain security measures for information processed through their systems.

However, no website, internet transmission, electronic communication, payment system, or method of electronic storage can be guaranteed to be completely secure.

13. Your Privacy Choices and Rights

Depending on where you live, applicable privacy laws may provide certain rights regarding your personal information.

Depending on applicable law, these rights may include the ability to request:

- Access to certain personal information we maintain about you
- Correction of inaccurate personal information
- Deletion of certain personal information
- Information about how your personal information is used or disclosed

You may contact Elite EMS Education using the contact information below to submit a privacy-related request.

We may need to verify your identity before completing certain requests and may retain information when permitted or required by applicable law.

14. Children's Privacy

Our website and services are not directed at children under 13, and we do not knowingly collect personal information from them.

If we become aware that we have collected personal information from a child under 13 in circumstances requiring parental or guardian consent, we will take appropriate steps to address the information as required by applicable law.

15. Email and Service Communications

If you contact us, register for a workshop, make a purchase, or request information, we may use the contact information you provide to communicate with you regarding that interaction.

For example, registered participants may receive communications regarding registration confirmation, workshop access, joining instructions, scheduling information, changes affecting a workshop, or other information necessary to provide the purchased service.

16. Changes to This Privacy Policy

We may update this Privacy Policy periodically to reflect changes to our website, services, technology, business practices, or applicable requirements.

When we make changes, we will post the revised Privacy Policy on this page and update the **Last Updated** date.

We encourage visitors to review this Privacy Policy periodically.

17. Contact Us

If you have questions about this Privacy Policy or would like to submit a request regarding your personal information, please contact:
Elite EMS Education LLC
Website: www.eliteemsedu.com
Email: info@eliteemsedu.com