Cancellation, Refund & Transfer Policy

We understand that plans can change. Because each NREMT Foundations Workshop has limited seating, the following cancellation, refund, and transfer policies apply to all workshop registrations.

Participant Cancellations & Refunds

Cancellations received at least **7 calendar days** before the scheduled workshop are eligible for a full refund. Cancellations received fewer than **7 calendar days** before the scheduled workshop are nonrefundable.

Workshop Transfers

Participants may request one complimentary transfer to another available session of the same NREMT Foundations Workshop edition. We must receive transfer requests at least **48 hours** before the originally scheduled workshop, and they are subject to seat availability.

Once a registration has been transferred to another workshop session, the registration becomes nonrefundable and may not be transferred again.

Transfer to Another Person

Workshop registrations are nontransferable between participants. Registrations may only be used by the individual whose name appears on the original registration.

No-Shows & Late Arrivals

Participants who do not attend their scheduled workshop without completing an eligible cancellation or transfer are considered a no-show and are not eligible for a refund or transfer.

Participants who arrive late may still participate in the remaining portion of the workshop; however, the workshop will not be extended to accommodate late arrivals.

Technical Difficulties

Participants are responsible for having a reliable internet connection and a compatible device to access the virtual workshop. Refunds will not ordinarily be provided for technical difficulties originating from a participant's internet connection, device, software, or other personal technology.

If a significant technical issue on Elite EMS Education's part prevents the workshop from being delivered as scheduled, affected participants may transfer their registration to another available session or receive a full refund.

Cancellation or Rescheduling by Elite EMS Education

If Elite EMS Education cancels a workshop, registered participants may receive a full refund or transfer their registration to another available session.

If Elite EMS Education reschedules a workshop and a participant cannot attend the new date or time, the participant may request a full refund or transfer to another available session.

Extenuating Circumstances

We understand that unexpected emergencies and extenuating circumstances may occur. Elite EMS Education may review requests outside this policy on a case-by-case basis. Considering an exception does not guarantee a refund or transfer.

How to Request a Cancellation, Refund, or Transfer

To request a cancellation, refund, or eligible workshop transfer, participants must contact Elite EMS Education by email at Info@eliteemsedu.com

Please include:

- Your full name
- The workshop and session you are registered for
- Whether you are requesting a cancellation, refund, or transfer
- For transfer requests, the session you would like to attend, if known

Requests are considered received on the date and time the email is received by Elite EMS Education. Refund and transfer eligibility will be determined according to the policy in effect at the time of registration.

Participants will receive confirmation once their request has been reviewed and processed.

Agreement to This Policy

By completing a workshop registration, participants acknowledge and agree to the cancellation, refund, and transfer policies in effect at the time of purchase.